Comparison between Balance and Transaction Reporting and Account Information

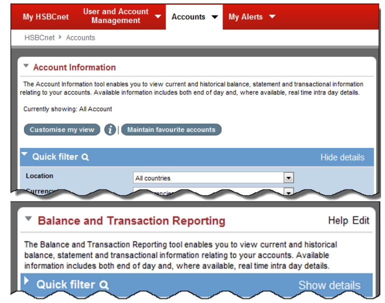
HSBC*net*'s new Account Information service is as an enhanced alternative to retrieving the information currently available through Balance & Transaction Reporting. Both services will be available for a period of time until Balance and Transaction Reporting is demised. This guide highlights the similarities and differences between the two services to help you easily transition to using Account Information's user-friendly and simplified features.

Balance and Transaction Reporting

Accessing the service

You can access both the **Balance and Transaction Reporting** and **Account Information** services from the **Accounts** tab on your HSBC*net* personal page. The Account Information service appears above Balance and Transaction Reporting in the Accounts tab.

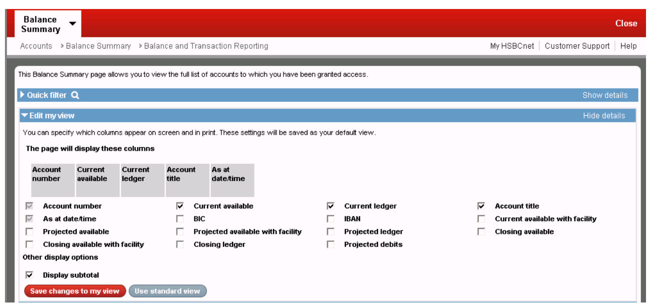
Account Information



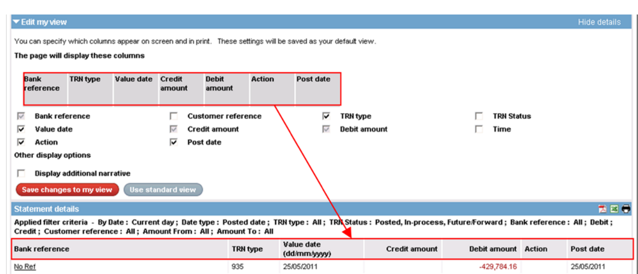
Customising Balance and Transaction Reporting

Multiple **Edit my view** features on Balance and Transaction Reporting to customise this service one per feature.

- **Edit my view** in Balance Summary:

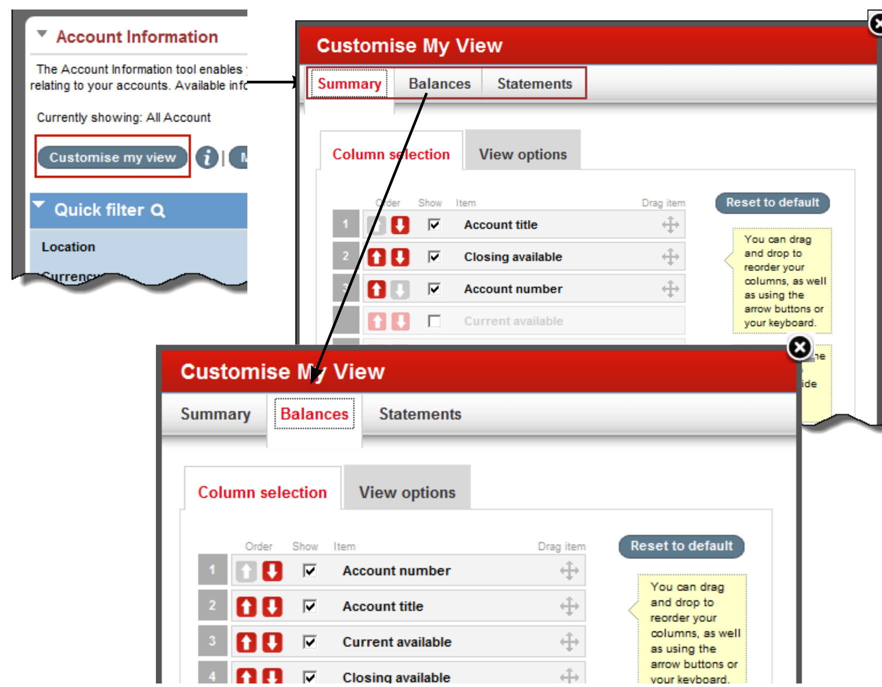


- **Edit my view**, in Statement details:



Customising Account Information

All customisation tools are now consolidated into one screen with multiple tabs. Use the **Customise My View** feature to customise your Account Information service. Each tab allows you to customise the individual features Summary, Balances and Statements.



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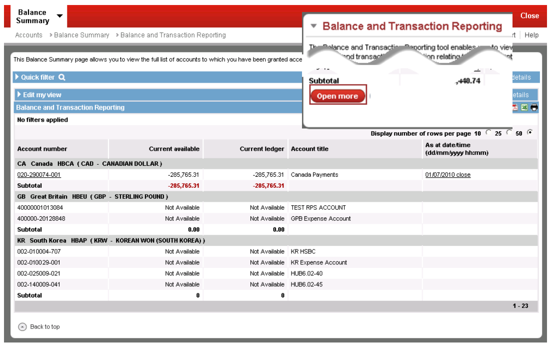
Balance and Transaction Reporting

Viewing your Accounts' balances

- View all of your accounts via **Open More** in Balance and Transaction Reporting. The Balance Summary page displays your account list and their balances.

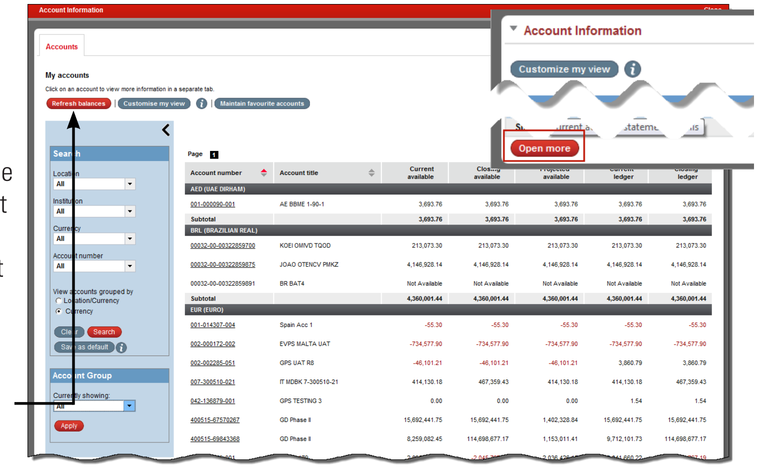


- **Quick filter** located along the top

Account Information

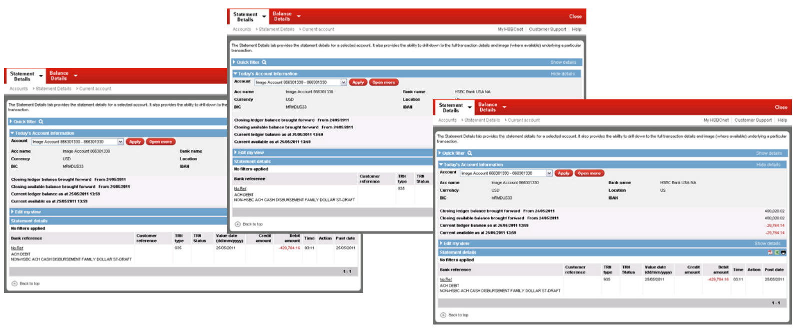
Viewing your Accounts' balances

- View all of your accounts via **Open More** on Account Information. The **My Accounts** page appears displaying your account list and their balances.
- **Search** located along the left
- **Refresh balances** button refreshes the balances on all accounts without reloading the screen.



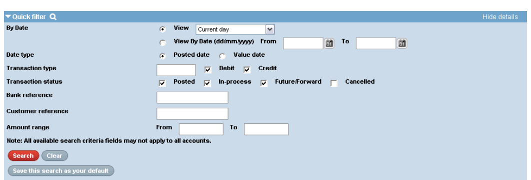
Viewing Statement information of an account

When viewing multiple accounts, each opens in a separate window.



Quick Filter

You can filter your account statement by using the **Quick Filter** to display only select information.



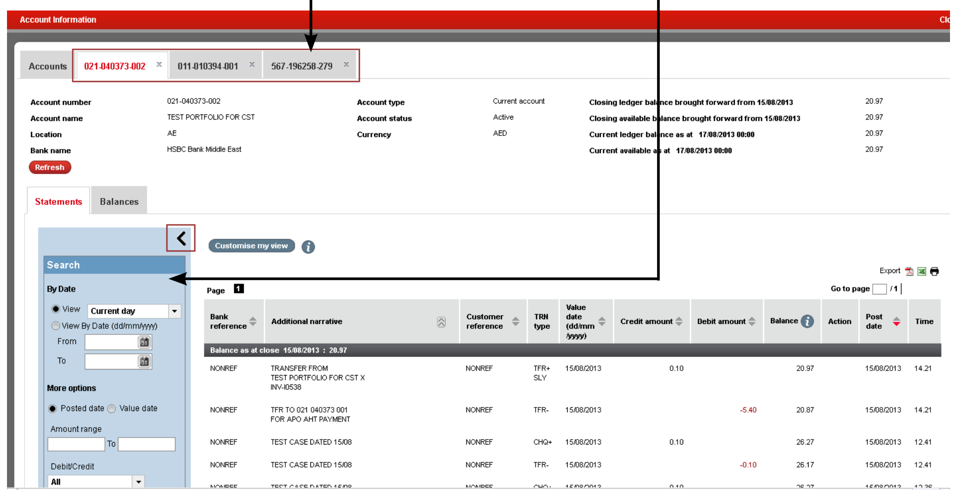
- **Quick filter** located along the top

Viewing Statement information of an account

When viewing multiple accounts, each opens under a new tab, enabling you to easily and quickly switch from one to another within the same window.

Search feature

You can filter your account statement by using the **Search** feature, located along the left, to display only select information. You can show/hide this **Search** feature by using the toggle arrow on the top right corner.



The following guides are on the HSBC*net* Help Centre for further reference:

1. Account Information (User Guide)
2. How do I view and print balance details of an account using Account Information? (Quick Guide)
3. How do I customise the Account Information tool? (Quick Guide)

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